

ANNEXURE – A**DETAILS OF IGRCs WITH NAME & DESIGNATIONS OF THE PERSONS
(MAIN & ALTERNATE) TO BE CONTACTED BY THE CONSUMER WITH
TELEPHONE NOS. & E-MAIL IDs**

Sr. No	Name of IGRC	Name & Designation of persons to be contacted	Address	Tel nos. & E-mail ID
1.	'A' ward	Main - Shri. S.M. Janunjal Administrative Officer, IGR Cell	Customer Care 'A' ward, 1 st floor, Electric House, Colaba Mumbai400 001	22049722, 22799548 igrccaward@bestundertaking.com
		Alternate - Shri. V.S. Khole, Assistant Engineer	----do---	22881503, 22799514 igrccaward@bestundertaking.com
2.	'B' ward	Main - Shri. P.G.Hire, Administrative Officer, IGR Cell,	Customer Care 'B' ward, Grd floor, Electric House, Colaba Mumbai400 001	22799598, igrccbward@bestundertaking.com
		Alternate - Shri. R.R.Patil, Supdt. CCB	----do----	22799517, 22799598 igrccbward@bestundertaking.com
3.	'C' ward	Main - Shri. V.B.Sonawane Administrative Officer	Customer Care 'C' ward, Vidyut Bldg, 3 rd floor, Pathakwadi Lane Mumbai- 400 002	22030846 igrcccward@bestundertaking.com
		Alternate - Shri. P.Subhash Divisional Engineer Customer Care 'C' ward,	----do---	22011814 decccward@bestundertaking.com

Sr. No	Name of IGRC	Name & Designation of persons to be contacted	Address	Tel nos & E-mail ID
4.	'D' ward	Main - Shri.Girish D. Ubhalkar, Administrative Officer, IGR Cell	Customer Care 'D' ward, 2 nd flr, New Administrative Bldg, Tardeo complex, R.S.Nimkar Marg, Tardeo Mumbai-400 008	23026761 , 23092365 igrccdward@bestundertaking.com
		Alternate - Shri.P.P.Vichare Office Assistant IGR Cell	----do---	23026666 igrccdward@bestundertaking.com
5.	'E' ward	Main - Shri.M.R.Dharaskar, DECCE	Customer Care 'E' ward, New Ancillary Bldg,4 th flr, Wadala Depot, Wadala Mumbai-400 031	24104085 , 24127599, Ext: 703 decceward@bestundertaking.com
		Alternate Smt. E.F. Jacques, AOCCE	----do----	24160337 Ext : 745 igrccceward@bestundertaking.com
6.	'F/N' ward	Shri.D.R. Ohol, Divisional Engineer Customer Care	Customer Care 'F/N' ward, New Ancillary Bldg,6 th flr, BEST Wadala Depot, Wadala Mumbai-400 031	24181324 deccfnward@bestundertaking.com
		Alternate - Shri.R.P.Gathe, Administrative Officer	----do----	24148662 igrcccfward@bestundertaking.com
		Alternate - Mrs. T.Y.Rege, Office Assistant	-----do-----	-----do-----

Sr. No	Name of IGRC	Name & Designation of persons to be contacted	Address	Tel nos & E-mail ID
7.	'F/S' ward	Main - Shri.P.V.Haldankar, DECC 'F/S'	Customer Care 'F/S' ward, New Ancillary Bldg,3 rd flr, BEST Wadala Depot, Wadala Mumbai400031	24104282 deccfsward@bestundertaking.com
		Alternate - Smt.V.V.Dabholkar AOCC 'F/S'	----do---	24116334, Ext: 764 igrcccfsward@bestundertaking.com
8.	'G/N' ward	Main - Shri. P.S.Deshpande, Administrative Officer, IGR Cell	Customer Care 'G/N' ward, Transportation Engg Bldg, 2 nd flr, Gate no.3, Tilak Rd, Dadar, Mumbai400014	24146262, Ext: 515 igrcccgward@bestundertaking.com
		Alternate - Shri.N.M.Rajput, Office Assistant	----do----	-----do-----
9.	'G/S' ward	Main - Shri.N.H.S. Hussain, Administrative Officer, IGR Cell	Customer Care 'G/S' ward, Transportation Engg Bldg, Gate no.3, 2 nd flr, Tilak Rd, Dadar, Mumbai400014	24146262 Ext: 517 igrcccgward@bestundertaking.com
		Alternative - Shri.S.V.Chhabria, Office Assistant	----do----	24146262 Ext: 551
10.	Energy Audit	Main - Shri.Dada Shankar Gorad, Administrative Officer, IGR Cell	4 th flr, Tardeo Bus Station Sankul, R.S.Nimkar Marg, Tardeo Mumbai400008	23026696 dea@bestundertaking.com
		Alternate - Mrs. Prajakta Sunil Kekane, Assistant Office Supdt.	----do---	23026690