

Performance of Reliability level of BES&T Undertaking  
FY 2010-2011

Month/Year	SAIDI (System Average Interruption Duration Index)	SAIFI (System Average Interruption Frequency Index)	CAIDI (Customer Average Interruption Duration Index)
April 2010	16.54(min)	0.48	34.19(min)
May 2010			
June 2010			
July 2010			
August 2010			
September 2010			
October 2010			
November 2010			
December 2010			
January 2011			
February 2011			
March 2011			
YTD Fig. for FY- 2010-2011	16.54(min)	0.48	34.19(min)

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FY 2009-2010

Month/Year	SAIDI (System Average Interruption Duration Index)	SAIFI (System Average Interruption Frequency Index)	CAIDI (Customer Average Interruption Duration Index)
April 2009	23.67(min)	0.59	40.39(min)
May 2009	9.50(min)	0.36	26.58(min)
June 2009	10.24(min)	0.38	26.87(min)
July 2009	20.61(min)	0.63	32.96(min)
August 2009	11.04(min)	0.40	27.70(min)
September 2009	9.48(min)	0.30	31.15(min)
October 2009	8.79(min)	0.30	29.33(min)
November 2009	9.65(min)	0.32	30.40(min)
December 2009	8.17(min)	0.26	32.01(min)
January 2010	6.93(min)	0.24	29.25(min)
February 2010	8.61(min)	0.27	31.80(min)
March 2010	13.41(min)	0.33	40.55(min)
YTD Fig. for FY- 2009-2010	140.10(min)	4.38	31.99(min)

Performance of Reliability level of BES&T Undertaking  
FY 2008-2009

Month/Year	SAIDI (System Average Interruption Duration Index)	SAIFI (System Average Interruption Frequency Index)	CAIDI (Customer Average Interruption Duration Index)
April 2008	12.82(min)	0.42	30.45(min)
May 2008	10.95(min)	0.36	30.10(min)
Jun 2008	21.36(min)	0.46	46.45(min)
July 2008	18.48(min)	0.42	44.45(min)
August 2008	15.44(min)	0.37	41.36(min)
September 2008	11.64(min)	0.26	45.59(min)
October 2008	14.56(min)	0.42	34.70(min)
November 2008	9.41(min)	0.23	41.74(min)
December 2008	8.52(min)	0.23	35.31(min)
January 2009	9.11(min)	0.27	33.85(min)
February 2009	6.91(min)	0.24	28.49(min)
March 2009	10.42(min)	0.36	29.25(min)
YTD Fig. for FY- 2008-2009	149.62(min)	4.05	36.94(min)

Performance of Reliability level of BES&T Undertaking  
FY 2007-2008

Month/Year	SAIDI (System Average Interruption Duration Index)	SAIFI (System Average Interruption Frequency Index)	CAIDI (Customer Average Interruption Duration Index)
April 2007	17.44(min)	0.43	40.40(min)
May 2007	14.44(min)	0.33	43.34(min)
June 2007	33.56(min)	0.39	56.84(min)
July 2007	19.20(min)	0.51	37.78(min)
August 2007	18.84(min)	0.52	36.40(min)
September 2007	17.74(min)	0.41	43.00(min)
October 2007	14.50(min)	0.35	41.05(min)
November 2007	13.07(min)	0.30	42.92(min)
December 2007	9.59(min)	0.26	36.54(min)
January 2008	10.79(min)	0.35	30.65(min)
February 2008	8.15(min)	0.26	31.55(min)
March 2008	12.80(min)	0.44	29.01(min)
YTD Fig. For FY- 2007-2008	190.12(min)	4.75	40.01(min)

Performance of Reliability level of BES&T Undertaking  
FY 2006-2007

Month/Year	SAIDI (System Average Interruption Duration Index)	SAIFI (System Average Interruption Frequency Index)	CAIDI (Customer Average Interruption Duration Index)
April 2006	17.63(min.)	0.38	46.40(min.)
May 2006	13.85(min.)	0.35	38.55(min.)
June 2006	21.09(min.)	0.51	41.29(min.)
July 2006	27.50(min.)	0.62	44.17(min.)
August 2006	21.74(min.)	0.57	38.04(min.)
September 2006	17.40(min.)	0.45	38.54(min.)
October 2006	14.84(min.)	0.36	40.84(min.)
November 2006	13.68(min.)	0.31	43.64(min.)
December 2006	13.30(min.)	0.32	41.58(min.)
January 2007	11.51(min.)	0.29	39.48(min.)
February 2007	10.04(min.)	0.25	39.65(min.)
March 2007	14.66(min)	0.33	44.07(min)
YTD Fig. for FY- 2006-2007	197.20(min)	4.74	41.61(min)