

Restoration of Supply



There are no interruptions of electricity supply for any scheduled maintenance works. In case of breakdowns, the Undertaking has provided 3 levels of electricity supply restoration Centres.

In case individual consumers are affected, the consumer has to contact respective Fuse Control. If the entire building or part of the building is affected, he has to contact fault Control Centre and for faults affecting larger areas, he has to contact System Controls.

In case Street Lamps are Off, the public may refer the complaints either at Fault Control Centre for group of lamps being Off. This centre operates for all 24 hours. In case of individual lamp OFF complaints the public may contact Street Lighting departments during office hours on the telephone nos. given below.

Average time to attend fuse message is 35 minutes.

INDIVIDUAL OFF SUPPLY COMPLANTS (24 Hours)

NORTH ZONE		SOUTH ZONE			
1	DADAR FUSE CONTROL Parel, Sewree, Acharya Donge Marg (N), Matunga (E), Wadala, Antop Hill, Sion, Chunabhatti.	2412 4242, 2412 4993, 2412 4673	5	PATHAKWADI FUSE CONTROL Girgaon, Kalbadevi, Bhendi Bazar.	2208 4242, 2206 6351
2	MAHIM FUSE CONTROL Sitladevi Temple, Dharavi, S. V. S. Marg, Matunga (W), Mahim, Kohinoor Mill Tilak Bridge, (Left Side).	2444 4242, 2244 6134, Tata- 2292 0533	6	TARDEO FUSE CONTROL Mumbai Central, Nagpada, J.J. Hospital, Opera House, Nepean sea Rd, Breach Candy Hospital, Mahalaxmi, Haji Ali, Tardeo Pandey Compound.	2309 4242, 2301 8169, 2309 9686
3	WORLI FUSE CONTROL Prabhadevi, Tardeo, N.M. Joshi Marg, Worli, Shivaji Park (E), Haji Ali, Lower Parel (W)	2495 4242, 2495 3363	7	COLABA FUSE CONTROL Backbay, Nariman Point., Hutatma Chowk, Fort.	2218 4242, 2218 2709, 2216 2648
4	SUPARIBAUG FUSE CONTROL Acharya Donge Marg (S), Elphinstone (E), Shirodkar Mandai Footpath, Sewree Stn. (E), Borgess Road, Mazgoan, Mumbai Central (E), Lalbaug, Kala Chowky, Byculla.	2411 4242	8	MASJID FUSE CONTROL Masjid Bunder, Mazgaon.	2347 4242, 2345 4297

FAULT CONTROL CENTRE (24 HRS.)

NORTH ZONE			SOUTH ZONE		
1	DADAR	2414 6611, 2412 8683, 2414 6683, 2414 6987, 6450 7804	4	PATHAKWADI	2206 6611, 2206 6661, 2208 0558 Ext. 748, 2208 7234
2	MAHIM	2445 1060, 2445 6611, 2292 0549,			
3	WORLI	2492 6611, 2492 4110, 2492 2920, 6450 7805, 2272 9352			

SYSTEM CONTROL CENTRES (24 HRS.)

NORTH ZONE			SOUTH ZONE		
1	DADAR	2414 5888, 2414 4891	2	PATHAKWADI	2208 5888, 2206 7893, 2208 2875, 2203 6590, Tata- 64507801

STREET LIGHTING COMPLAINTS

INDIVIDUAL LAMP OFF	North Zone	Dadar	24146262 Ext.534 24101517 (Direct)
		Kingsway	2309 4867
	South Zone	Kussara	23711941 Ext.805 23750690 Ext.806
		Grant Road	2387 7123
		Ballard Pier	2290 5904