Annexure "C"

CUSTOMER CARE _____ WARD
(FORM FOR CONSUMERS COMPLAINT)

Date: ___________

To,
The Asst. Adm. Manager,
IGR Cell, Customer Care ___ Ward,
BEST Undertaking,
Mumbai.

1) Consumer's name: ____________________________________ Tel No. ______

2) Address (Electric Supply/Correspondence)

Room No. ______ Floor No. ______ Bldg. name - _______________________
Bldg. No. _______ Road - ______________________ Mumbai - _____________

3) Bill No. ___________ Meter No. ____________ Nearest St. Ltg. Pole No. _____

4) Type of complaint pertaining to electric supply

____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________
____________________________________________________________________

(Attach separate sheet, if required)

Yours faithfully,
____________________
(Consumer's name in Block letters)

Encl.: 1) Electric Bill
2)
3)
4)
5)

(P.T.O.)
NOMINATION :- (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the BEST Undertaking the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/ Smt. ____________________ who is not an Advocate and whose address is ________________________________

_______________________________ is my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

______________________________
(Signature of Representative)               ______________________
(Signature of Consumer)

Mobile No. ______________

**********************